



Telephone Directory @ SBIA for Customer

02-13X-XXXX / 02-17X-XXXX

Description		MGR. / Leader	Staff	Fax	Location	Floor
Cargo Migration Command Center (CMCC)			74600-02	74601	B2	1
(Temporary contact)						
Sales & Reservation						
BKKAF	Sales Department (Area Thailand)	74911	74913	74912	BFZ	2
BKKFW	Sales (International)	74927	74929-35	74928	BFZ	2
BKKFW-D	Sales (Domestic)	74936	74937-38	74939	BFZ	2
BKKFR	Cargo Reservations	74914	74915-24	74926	BFZ	2
BKKFH	Reg.Sales(Europe&Africa)	74130	74131	74137	OPC	6
BKKFU	Reg.Sales(N.Asia & U.S.A)	74132	74133		OPC	6
BKKFJ	Reg.Sales(W.Asia,S.E.Asia&Austra	74134	74135-36		OPC	6
Operations						
BKKFA	Director	74441	74442-43	74446	B2	2
BKKFO						
	Documentation	74291-92	74266	74417	B1	2
	Import		74283-98	74418	B1	2
			74301-05			2
	Export		74306-16	74419	B1	2
BKKF2	Delivery Order	74206	74207	74394	B1	2
	Direct Shmt.(for Gen.Customers)		74208-13	74395-96	B1	2
	Consolidate Shmt. (for Agents)		74214	74397	B1	2
	Document Correction		74215		B1	2
	Automatic Voice Response		74200		B1	2
Import Cargo						
BKKFL	TG & Alliance	74320	74277	74421	B1	1-2
BKKF3	Customer Airlines	74220	74211	74402	B1	1-2
Export Cargo (Weighing scale)						
BKKFV	TG & Alliance	74336	74288	74423	B1	1-2
BKKF4	Customer Airlines	74239	74233	74405	B1	1-2
BKKF1	Perishable Cargo Center		74672-77		B1	1
BKKET-F	Cargo Cashier		74375-80	74437	B1	2
BKKFF						
	Manager on-duty	74353-54	74300	74430	B1	2
BKKFF-S						
	Customer Services	74601-02	74603-04	74605	B2	1
BKKFT	Cargo Tracing	74612	74611	74614	B2	2
BKKFF-L	Security / TG Cargo Pass	74606	74400	74608	B2	1
BKKFA-M	Cargo Facilities Maintenance	74467	74478-87	74471	B2	1
Counter Services/ Walk-in Customer						
			74949	74944	BFZ	1
BKKF4	Acceptance (Export)		74940-42		BFZ	1
BKKF3	Import Cargo		74943,74954		BFZ	1
BKKF2	Thai Pac		74945		BFZ	1
BKKET	Cargo Cashier		74946-47	74948	BFZ	1
BKKWP-S	Shipping	74950	74950	74951	BFZ	1
Support Functions						
BKKF7-D	IT Support	74147	74148	74149	OPC	6
BKKFI-R	Cargo Procedures	74164	74165	74159	OPC	6
BKKFI-G	Cargo Claims	74160	74161	74149	OPC	6
BKKFN-R	Customer Relations/Complaints	74152	74153	74158	OPC	6

Remarks: 1. OPC Building effective from 18 SEP 2006
 2. BFZ Building effective from 25 SEP 2006
 3. B1, B2 Building effective from 25 SEP 2006